

GDPR Statement

The General Data Protection Regulation (GDPR) comes into force in the UK on 25 May 2018 to enhance the protection of personal data.

Compliance with this directive is mandatory and focuses on:

- Organisations and the personal data they hold
- The purpose for which this data is held
- The consent gained to use this data
- The accuracy of this data
- The period for which this data will be held
- The protection that this data is held under

All information held and processed (collection, recording, etc.) about individuals must be accurate, consensual, purposeful and protected. Personal data is defined as information that can be used to identify an individual. Such information may include your name, employer's name, email address and other personal identifying information.

In addition, individuals whose data is held have the right for their information to be erased upon request under the right to be forgotten.



What is Hexagon Software doing about GDPR?

Hexagon Software will be working with all employees to:

- Provide an understanding of the basics of data protection law
- Instil in them the nature and importance of personal data
- Educate them to recognise and respond to subject access requests
- Learn how to report privacy breaches



About Hexagon Software

Hexagon Software is a leading provider of property and financial management software solutions. With over 20 years' experience of the property sector, it provides a range of software and services to owners, investors and occupiers focusing on usability and the delivery of real business benefits. Clients include some of the UK's leading names in property investment and management.

What our customers need to know

LandMark and Dream provide the ability to record, amend and erase personal information as required. This information is stored in a fully password protected database that can only be accessed by authorised users.

It is your responsibility to secure access to the personal data you hold within LandMark and Dream. All reasonable organisational and technical precautions must be taken to prevent the loss, misuse or alteration of this data.

There is no substitute for you seeking your own legal advice if you are unsure about the implications of the GDPR on your organisation. However, both the European Commission and the UK's Information Commissioner's Office (the "ICO") have already issued helpful guidance for GDPR compliance. Particularly useful is the data protection reform area of the ICO website and the publication, "Preparing for the General Data Protection Regulation – 12 steps to take now", which is also available as a pdf document.

<https://ico.org.uk/media/1624219/preparing-for-the-gdpr-12-steps.pdf>

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